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| **UCSF Fresno Center Building** (located in downtown Fresno) | **Yes**      | Will be assigned to student and listed on "Medical Student Assigned Item Sheet," distributed during orientation. Students will also be asked to sign off on the UCSF Fresno internet usage policy. | Nick Rubalcaba  
559-499-6664  
nrubalcaba@fresno.ucsf.edu  
Harpreet Bains  
559-499-6663  
hbains@fresno.ucsf.edu | Information Technology Services (ITS) located on 3rd floor of UCSF Fresno Center, Room #317.  
Students may use computers in medical student resource center or library, 24 hours/day, 7 days/week with your ID badge. |
| **Community Hospital Systems**                               | **Yes**      | Codes given to student on 'Medical Student Assigned Item Sheet' at general orientation. The following codes are assigned:  
a. Internet and Community computer access network  
b. Epic  
c. Synapse – image viewer*  
d. Electronic Medical Records (EMR)**  
e. Dictation services | CMC Customer Support:  
559-459-6560  
CPN ONLY:  
CMC System Office  
559-459-2034  
After hours/weekends  
559-283-0573  
If no one else is available  
559-579-9642 | *Synapse: Use CMC login. Students have to place cmc\username and their password.  
Call PACS hotline at 459-7227 if having login problems.  
**EMR: Completion of medical records is part of the professional responsibility of a physician, medical students included. It is your responsibility to complete all your medical records prior to the end of your rotation. |
| **Family Healthcare Network Outpatient Clinics** (on CMC/UCSF Fresno campus) | **Yes**      | --FHCN provides the network account on your first day.  
--Use same CMC epic codes to access FHCN template when at clinic. | FHCN I.S. Department  
559-793-3577 or internal extension 3577 | Must be onboarded before rotation.  
Mayra Baca, HR Generalist  
mbaca@fhcn.org  
Family HealthCare Network (559)737-4736 |
| **Children’s Hospital Central California**                  | **Yes**      | Codes will be assigned on first day of rotation at Pediatrics orientation Richard Mora | Richard Mora  
559-353-5174  
Christine Walker  
559-353-5141 | Users at CHCC need to double click the “Galen II” icon in their Novell Delivered Applications window to have their proxy changed to use the UCSF proxy server.  
To access the library from home (or the Connections page) they can follow the tutorial found at:  
| **Veteran’s Administration**                                | **Yes**      | For all rotations at the VA, UME office will email or mail VA forms to student. Student must send completed forms back to the appropriate site scheduler at the VA by requested date. | Pamela Utter  
Admin Office  
559-225-6100 X5657  
VA Security  
559-225-6100 X6982 | Computers located in VA main building and also in VA medical library with direct access to the internet and UCSF library.  
Although library closes to public at 4:30, you may call VA security, who will grant you entrance with your UCSF Fresno ID, 24 hours/day, 7 days/week. |
## Computer Access Points for UCSF Fresno Students

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<tr>
<td><strong>Student Housing / Wireless Access</strong></td>
<td>WiFi Password</td>
<td>Yes - Modern code posted in apartments with wifi codes</td>
<td>Harpreet Bains, IT Dept <a href="mailto:hbains@fresno.ucsf.edu">hbains@fresno.ucsf.edu</a> 559-499-6663</td>
<td>Routers are located in most of the apartments. Please do not rest the routers.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Nick Rubalcaba 559-499-6664 <a href="mailto:nrubalcaba@fresno.ucsf.edu">nrubalcaba@fresno.ucsf.edu</a></td>
<td>If you have any issues with the internets at the student appts please contact the UCSF IT department or Jonathan Medina.</td>
</tr>
<tr>
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</tr>
<tr>
<td><strong>ITSA Email with a Web Browser</strong></td>
<td>Yes</td>
<td>Using your UCSF account name and password, to access webmail, go to <a href="https://wmail.fresno.ucsf.edu">https://wmail.fresno.ucsf.edu</a></td>
<td>Nick Rubalcaba 559-499-6664 <a href="mailto:nrubalcaba@fresno.ucsf.edu">nrubalcaba@fresno.ucsf.edu</a></td>
<td>Access Webmail at <a href="https://wmail.fresno.ucsf.edu">https://wmail.fresno.ucsf.edu</a></td>
</tr>
<tr>
<td><strong>For UCSF Students Only</strong></td>
<td></td>
<td></td>
<td>Harpreet Bains 559-499-6663 <a href="mailto:hbains@fresno.ucsf.edu">hbains@fresno.ucsf.edu</a></td>
<td>UCSF Webmail allows all basic capabilities of the UCSF mail system. You may access 10 extra megabytes of mail, doubling your available storage, just by saving mail in folders you create through UCSF Webmail.</td>
</tr>
<tr>
<td><strong>Up-to-Date.com, VPN and other Educational Tools</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Up-to-Date.com</strong></td>
<td>No</td>
<td>Is available for use at all hospital-related facilities: CHCC, CMC and UCSF Fresno Center.</td>
<td></td>
<td>Up-to-Date is not available at student housing. It is available if you access UCSF VPN services.</td>
</tr>
<tr>
<td><strong>VPN <a href="https://VPN.ucsf.edu">https://VPN.ucsf.edu</a></strong></td>
<td>Yes</td>
<td>A listing of UCSF Fresno internet services are found here* (see ‘Notes’ column at right).</td>
<td></td>
<td>*Cochrane Library, UCSF Digital Library, Harrison’s Online, JAMA, MD Consult, New England Journal of Medicine, PsycINFO, PubMed@UCSF, STAT!Ref, and UCSF Fresno Connections</td>
</tr>
<tr>
<td><strong>For UCSF students only</strong></td>
<td></td>
<td></td>
<td></td>
<td>Visiting students can access UCSF digital library from computers in UCSF Fresno Center or hospitals.</td>
</tr>
</tbody>
</table>

*Note: Cochrane Library, UCSF Digital Library, Harrison’s Online, JAMA, MD Consult, New England Journal of Medicine, PsycINFO, PubMed@UCSF, STAT!Ref, and UCSF Fresno Connections are available for UCSF students accessing UCSF VPN services.*