

TELEPHONE TIPS

We do not provide long distance phone calls from the student apartments due to complicated reimbursement processes to the University. Please be aware that there are charges for all "local toll" calls, i.e. nearby towns to Fresno. If you are unsure about whether or not a prefix is considered "local toll"; check the phone book or call SBC customer service at 1-800-310-2355. **YOU WILL BE RESPONSIBLE FOR ALL LOCAL TOLL CALLS.**

Although UCSF Fresno offers wireless service through the program's server, you may prefer to use your existing Internet provider. Please be aware that many Internet providers' such as AOL, transfer your connection at the time you log on, to the first available prefix from a larger pool. The first available prefix may be a 'local toll' with a very expensive connection. You will be responsible if this inadvertently happens while using a commercial Internet provider.

In recent years, long distance calling has become much easier due to the increase in usage of cell phones and prepaid calling cards and related competitive rates. Calling cards are available in most convenience stores, the post office, TARGET, etc. Following is a list of your options for long distance calls:

- **CELL PHONE**
- **USE OF YOUR HOME TELEPHONE CALLING CARD**
- **PREPAID CALLING CARDS**