

## Computer Access Points for UCSF Fresno Students

Access Point / Resource	Code Needed?	How to Get Code	Who to Call for Help	Notes
<b>UCSF Fresno Center Building</b> (located in downtown Fresno)	Yes	Will be assigned to student and listed on "Medical Student Assigned Item Sheet," distributed during orientation. Students will also be asked to sign off on the UCSF Fresno internet usage policy.	Bobby McCon 559-499-6662 <a href="mailto:bmcccon@fresno.ucsf.edu">bmcccon@fresno.ucsf.edu</a> Nick Rubalcaba (backup desktop support) 559-499-6664 <a href="mailto:nrubalcaba@fresno.ucsf.edu">nrubalcaba@fresno.ucsf.edu</a> Harpreet Bains 559-499-6663 <a href="mailto:hbains@fresno.ucsf.edu">hbains@fresno.ucsf.edu</a>	Information Technology Services (ITS) located on 3 <sup>rd</sup> floor of UCSF Fresno Center, Room #317.  Students may use computers in medical student resource center or library, 24 hours/day, 7 days/week.
<b>Community Hospital Systems</b> -Community Regional Medical Center (CRMC) -Clovis Community Hospital	Yes	Codes given to student on 'Medical Student Assigned Item Sheet' at general orientation. The following codes are assigned: <ol style="list-style-type: none"> <li>a. Internet and Community computer access</li> <li>b. Phamis/Last Word (review labs/x-rays, etc.)</li> <li>c. Electronic Medical Records (EMR)*</li> <li>d. Dictation services</li> <li>e. Synapse – image viewer**</li> </ol>	CMC Customer Support: 559-459-6560  Linda Alvarez <a href="mailto:lalvarez@fresno.ucsf.edu">lalvarez@fresno.ucsf.edu</a> 559-499-6523	* <b>EMR:</b> Completion of medical records is part of the professional responsibility of a physician, medical students included. It is your responsibility to complete all your medical records prior to the end of your rotation.  ** <b>Synapse:</b> Use CMC login. Students have to place cmc\username and their password. Call Suzanne Zane at 459-2390 (Radiology) if having login problems.
<b>Children's Hospital Central California</b>	Yes	Codes will be assigned on first day of rotation at Pediatrics orientation by Barbara Washburn.	Barbara Washburn 559-353-5174	Users at CHCC need to double click the "Galen II" icon in their Novell Delivered Applications window to have their proxy changed to use the UCSF proxy server.  To access the library from home (or the Connections page) they can follow the tutorial found at: <a href="http://www.fresno.ucsf.edu/its/downloads/Remote-Proxy-Tutorial.pdf">http://www.fresno.ucsf.edu/its/downloads/Remote-Proxy-Tutorial.pdf</a>
<b>Veteran's Administration</b>	Yes	For all rotations at the VA, UME office will email or mail VA forms to student. Student must send completed forms back to the appropriate site scheduler at the VA by requested date.	Pat McMurry Neurology Contact 559-228-5328  Terri Mason Internal Med Contact 559-225-6100 X5421  VA Security 559-225-6100 X6982	Computers located in VA main building and also in VA medical library with direct access to the internet and UCSF library.  Although library closes to public at 4:30, you may call VA security, who will grant you entrance with your UCSF Fresno ID, 24 hours/day, 7 days/week.

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<b>Student Housing / Wireless Access</b>	<b>No</b>	-No code needed but UCSF Fresno can program student's laptop if it is equipped with a wireless device. Students' wireless MAC address is required to access the UCSF wireless network. -If student's laptop is not equipped with a wireless device, she/he may check out a wireless adapter from UME at orientation. -Students will be asked to read the policy on use and to return to UME their acknowledgment of having read the policy prior to staff activating the student's personal wireless device.	Nick Rubalcaba <a href="mailto:nrubalcaba@fresno.ucsf.edu">nrubalcaba@fresno.ucsf.edu</a> 559-499-6664  Harpreet Bains <a href="mailto:hbains@fresno.ucsf.edu">hbains@fresno.ucsf.edu</a> 559-499-6663  Linda Alvarez <a href="mailto:lalvarez@fresno.ucsf.edu">lalvarez@fresno.ucsf.edu</a> 559-499-6523	Routers located in apartments: 231-201, 250-212, 252-108, 252-206 and 252-210.  <u>Students are asked to turn router box power "off" and "on" once a week (per written instructions on router boxes).</u>  <u>Please do not move router boxes in apartments.</u>
<b>ITSA Email with a Web Browser</b>  <i><u>For UCSF Students Only</u></i>	<b>Yes</b>	Using your UCSF account name and password, to access webmail, go to <a href="https://wmail.fresno.ucsf.edu">https://wmail.fresno.ucsf.edu</a>	Bobby McCon 559-499-6662 <a href="mailto:bmcccon@fresno.ucsf.edu">bmcccon@fresno.ucsf.edu</a> Nick Rubalcaba 559-499-6664 <a href="mailto:nrubalcaba@fresno.ucsf.edu">nrubalcaba@fresno.ucsf.edu</a> Harpreet Bains 559-499-6663 <a href="mailto:hbains@fresno.ucsf.edu">hbains@fresno.ucsf.edu</a>	Access Webmail at <a href="https://wmail.fresno.ucsf.edu">https://wmail.fresno.ucsf.edu</a>  UCSF Webmail allows all basic capabilities of the UCSF mail system. You may access 10 extra megabytes of mail, doubling your available storage, just by saving mail in folders you create through UCSF Webmail.
<b>Up-to-Date.com, Galen and other Educational Tools</b>				
<b>Up-to-Date.com</b>	<b>No</b>	Is available for use at all hospital-related facilities: UMC, CHCC, CMC and UCSF Fresno Center.	Bobby McCon 559-499-6662 <a href="mailto:bmcccon@fresno.ucsf.edu">bmcccon@fresno.ucsf.edu</a>	Up-to-Date is not available at student housing. It is available if you access UCSF Galen services.
<b>Galen</b>	<b>No</b>	Is available using Webmail at <a href="https://wmail.fresno.ucsf.edu">https://wmail.fresno.ucsf.edu</a> .	Bobby McCon 559-499-6662 <a href="mailto:bmcccon@fresno.ucsf.edu">bmcccon@fresno.ucsf.edu</a>	
<b>VPN</b> <a href="https://VPN.ucsf.edu">https://VPN.ucsf.edu</a> ;  <i><u>For UCSF students only</u></i> Visiting students can access UCSF digital library from computers in UCSF Fresno Center or hospitals.	<b>Yes</b>	A listing of UCSF Fresno internet services are found here* (see 'Notes' column at right).	Bobby McCon 559-499-6662 <a href="mailto:bmcccon@fresno.ucsf.edu">bmcccon@fresno.ucsf.edu</a>	* <u>Cochrane Library</u> , <u>Galen-UCSF Digital Library</u> , <u>Harrison's Online</u> , <u>JAMA</u> , <u>MD Consult</u> , <u>New England Journal of Medicine</u> , <u>PsycINFO</u> , <u>PubMed@UCSF</u> , <u>STAT!Ref</u> , and <u>UCSF Fresno Connections</u>