

Computer Access Points for UCSF Fresno Students

Access Point / Resource	Code Needed?	How to Get Code	Who to Call for Help	Notes
UCSF Fresno Center Building (located in downtown Fresno)	Yes	Will be assigned to student and listed on "Medical Student Assigned Item Sheet," distributed during orientation. Students will also be asked to sign off on the UCSF Fresno internet usage policy.	Bobby McCon 559-499-6662 bmcccon@fresno.ucsf.edu Nick Rubalcaba (backup desktop support) 559-499-6664 nrubalcaba@fresno.ucsf.edu Harpreet Bains 559-499-6663 hbains@fresno.ucsf.edu	Information Technology Services (ITS) located on 3 rd floor of UCSF Fresno Center, Room #317. Students may use computers in medical student resource center or library, 24 hours/day, 7 days/week.
Community Hospital Systems -Community Regional Medical Center (CRMC) -Clovis Community Hospital	Yes	Codes given to student on 'Medical Student Assigned Item Sheet' at general orientation. The following codes are assigned: <ol style="list-style-type: none"> a. Internet and Community computer access b. Phamis/Last Word (review labs/x-rays, etc.) <li style="background-color: yellow;">c. Synapse – image viewer* d. Electronic Medical Records (EMR)** e. Dictation services f. Centricity Perinatal (CPN) 	CMC Customer Support: 559-459-6560 Linda Alvarez lalvarez@fresno.ucsf.edu 559-499-6523 CPN ONLY: QS System Office 559-459-2034 After hours/weekends 559-283-0573 If no one else is available 559-579-9642	* Synapse: Use CMC login. Students have to place cmc\username and their password. Call PACS hotline at 459-7227 if having login problems. ** EMR: Completion of medical records is part of the professional responsibility of a physician, medical students included. It is your responsibility to complete all your medical records prior to the end of your rotation.
Children's Hospital Central California	Yes	Codes will be assigned on first day of rotation at Pediatrics orientation by Barbara Washburn.	Barbara Washburn 559-353-5174	Users at CHCC need to double click the "Galen II" icon in their Novell Delivered Applications window to have their proxy changed to use the UCSF proxy server. To access the library from home (or the Connections page) they can follow the tutorial found at: http://www.fresno.ucsf.edu/its/downloads/Remote-Proxy-Tutorial.pdf
Veteran's Administration	Yes	For all rotations at the VA, UME office will email or mail VA forms to student. Student must send completed forms back to the appropriate site scheduler at the VA by requested date.	Pat McMurry Neurology Contact 559-228-5328 Terri Mason Internal Med Contact 559-225-6100 X5421 VA Security 559-225-6100 X6982	Computers located in VA main building and also in VA medical library with direct access to the internet and UCSF library. Although library closes to public at 4:30, you may call VA security, who will grant you entrance with your UCSF Fresno ID, 24 hours/day, 7 days/week.

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Student Housing / Wireless Access	No	-No code needed but UCSF Fresno can program student's laptop if it is equipped with a wireless device. Students' wireless MAC address is required to access the UCSF wireless network. -If student's laptop is not equipped with a wireless device, she/he may check out a wireless adapter from UME at orientation. -Students will be asked to read the policy on use and to return to UME their acknowledgment of having read the policy prior to staff activating the student's personal wireless device.	Nick Rubalcaba nrubalcaba@fresno.ucsf.edu 559-499-6664 Harpreet Bains hbains@fresno.ucsf.edu 559-499-6663 Linda Alvarez lalvarez@fresno.ucsf.edu 559-499-6523	Routers are located in all of the apartments. <u>Students are asked to turn router box power "off" and "on" once a week (per written instructions on router boxes).</u> <u>Please do not move router boxes in apartments.</u>
ITSA Email with a Web Browser <i><u>For UCSF Students Only</u></i>	Yes	Using your UCSF account name and password, to access webmail, go to https://wmail.fresno.ucsf.edu	Bobby McCon 559-499-6662 bmcccon@fresno.ucsf.edu Nick Rubalcaba 559-499-6664 nrubalcaba@fresno.ucsf.edu Harpreet Bains 559-499-6663 hbains@fresno.ucsf.edu	Access Webmail at https://wmail.fresno.ucsf.edu UCSF Webmail allows all basic capabilities of the UCSF mail system. You may access 10 extra megabytes of mail, doubling your available storage, just by saving mail in folders you create through UCSF Webmail.
Up-to-Date.com, Galen and other Educational Tools				
Up-to-Date.com	No	Is available for use at all hospital-related facilities: UMC, CHCC, CMC and UCSF Fresno Center.	Bobby McCon 559-499-6662 bmcccon@fresno.ucsf.edu	Up-to-Date is not available at student housing. It is available if you access UCSF Galen services.
Galen	No	Is available using Webmail at https://wmail.fresno.ucsf.edu .	Bobby McCon 559-499-6662 bmcccon@fresno.ucsf.edu	
VPN https://VPN.ucsf.edu ; <i><u>For UCSF students only</u></i> Visiting students can access UCSF digital library from computers in UCSF Fresno Center or hospitals.	Yes	A listing of UCSF Fresno internet services are found here* (see 'Notes' column at right).	Bobby McCon 559-499-6662 bmcccon@fresno.ucsf.edu	* <u>Cochrane Library</u> , <u>Galen-UCSF Digital Library</u> , <u>Harrison's Online</u> , <u>JAMA</u> , <u>MD Consult</u> , <u>New England Journal of Medicine</u> , <u>PsycINFO</u> , <u>PubMed@UCSF</u> , <u>STAT!Ref</u> , and <u>UCSF Fresno Connections</u>